

Infospace Technologies



INFOSPACE

Developing Thoughts

Briefing

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Mission

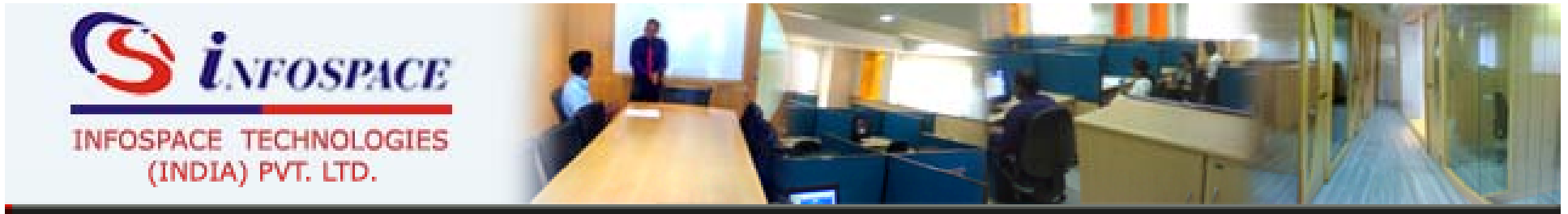
Infospace first responsibility is to our customers. Our product & services will add value to our customers and their pursuits. Excellent support and services will be lined up to our customers. The people who work with us will be respected, and treated with dignity. There will be equal opportunity for employment, development and recognition of employee merit and management whose actions will reflect our "Promise".

Customer Focus

Sharper Customer Focus for a Sharper Competitive Edge. As a customer service organization, we help clients get a better view of the needs of the customers they serve, and help align their business to respond to their needs.

Focused features :

- Customer Focus Strategy Planning, Deployment/Alignment
- Customer Satisfaction, Employee, and Supplier Research
- Key Customer Relationship Reviewing
- Total Quality/Service Management
- Internal Service Quality Improvement
- Customer Focused Organization Design



About Company

Infospace Technologies a professional Web Design , Web & Windows Application Development Company for the past 3 years has now a strong team of 25+ skilled experienced IT experts. We are specialized in providing best-in-class Web & Windows Application s, Web Design and Development package, which covers Web Designing, Web Development, e-Commerce Solutions, Search Engine Optimization (SEO), Web Hosting Services, Web Maintenance, Domain Registration and Shopping cart Builders. We deliver comprehensive web services ranging from custom website design to development of complex internet systems.

Our Business values:

- Understand Clients Needs
- Partner with Clients
- Earn Clients Trust and Confidence

Quality Policy

- The company's quality edifice stands on the following Pillars:
- Total commitment for customer satisfaction.
- Protection and Advancement of Environment.
- Market Leadership
- Strive for Quality Excellence.
- Sustainable Development of Stakeholders.
- Our commitment to quality is unflinching, our hunger for growth is deep-rooted and our capacity for details is amazing.

Quality Process

Quality Process understands you are the expert in your business...

Our business is to empower you with our technical expertise.

As business technologists, we help our clients identify and leverage technology opportunities to maximize their business. As designers, we create unique solutions that are eye catching and true to your brand. As developers, we work closely with you to quickly and cost effectively develop your products and services. Together, we work to bring your business to new heights.

Software Development Methodology

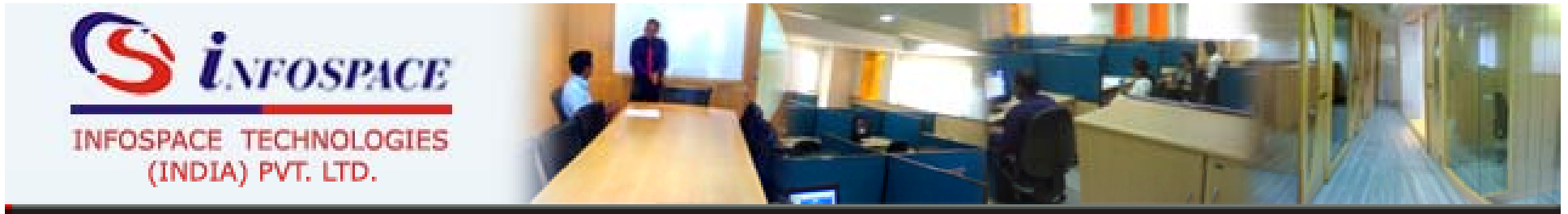
Stringent quality check ensure that the quality of the software development work delivered, is superior by all standards. With a vision towards achieving quality certification, the software development work processes at INFOSPACE are streamlined to achieve maximum benefit.

Phase A – Requirement Gathering

Phase B- Analysis & Design

Phase C- Development & Testing

Phase D – Deployment and Training



Software Development Methodology

Our Project Management is built on a solid foundation of proven processes, usage of sound tools technologies and innovation. We consistently ensure that these three dimensions are managed well in achieving service excellence, leading to customer delight. At INFOSPACE, all projects follow a well defined project life cycle. We follow standard software development methodology, which helps us provide cost-effective and efficient solutions. The Software Development Life Cycle (SDLC) phases from Rational Unified Processes (RUP), explain our core process workflow and iteration. The following are the various phases of software development life cycle practices at INFOSPACE, which meet international standards.

Phase A – Requirement Gathering

To begin with, our business consultants meet the customer to understand the course, design, and platform requirements. These are brainstorming sessions that help to determine the overall business objectives and marketing goals. The initial scope of the project is then defined in terms of cost, effort, schedule, deliverables, generating functional specifications and conducting an extensive feasibility study. This is followed by the signing of the proposal agreement with the customer.

Phase B- Analysis & Design

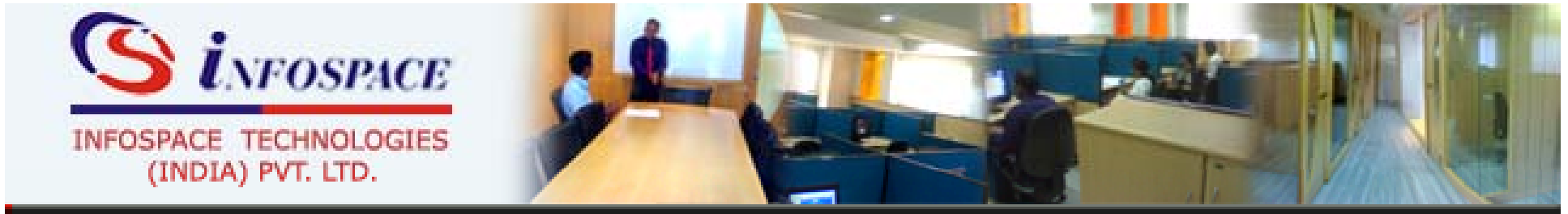
Specialists from project management, software engineering, instructional design, and graphic design analyze the customer's requirement, design the hardware and software architecture and discuss their implication on solution development. Based on the analysis, a design specification document is prepared. Following which test plans are generated.

Phase C- Development & Testing

Now the project is actually off the ground. INFOSPACE builds the application in progressive phases upon approval of the development specification by the customer. First a prototype is created that is functionally complete and runs on the actual platform envisaged. Once the customer approves the design and the prototype, the production team starts the development process. After which scripting, creation of graphics, and coding take place. Testing begins at the prototype phase and continues through various project milestones.

Phase D – Deployment and Training

Once the system goes into production mode, the end-user is comprehensively trained to use the application effectively. Not only to administer and maintain it, but also to make the user comprehend the underlying technology and development tools. Follow-up action in terms of close monitoring of the system and applications ensures immediate responses to issues.



Fact Sheet

A spotless delivery record of all the projects.

Technology partners with many software product companies.

Achieved total financial stability since inception and have grown solely based on internally generated funds.

Consistent record of over 80% business coming from repeat customers speaks for itself.

Over the years through continuous technology driven business process transformation we have mastered the ways to overcome the challenges of operating Offshore Software Development teams to deliver excellent 24x7 support to our clients across the globe.

We have leveraged our position in the global market with an enviable list of clients and a phenomenal growth rate achieved through IT innovation, dedicated teams and timely implementation of solutions.



Infrastructure

Office Area: Sophisticated and peaceful environment.

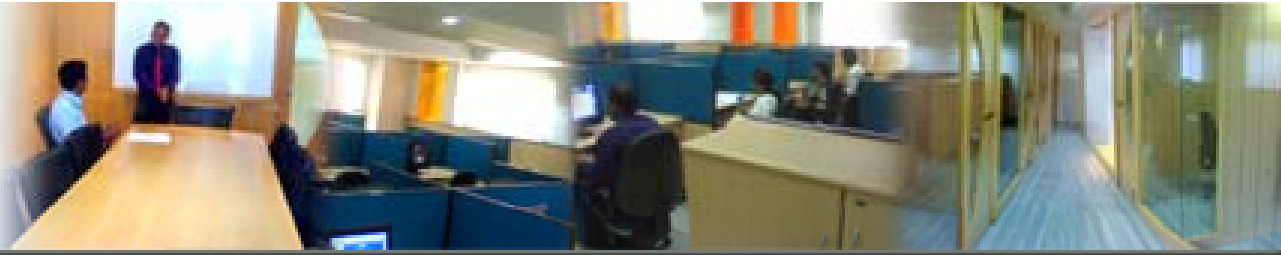
Internet Connectivity: A dedicated broadband line for all our development supports.

Dedicated Servers for application Hosting, Testing and Client presentation: we have co-location servers with one of the best data center in India.

Communication Infrastructure: Facility for video conferencing/ 24 x 7 VOIP calling for onsite-offsite-client team coordination

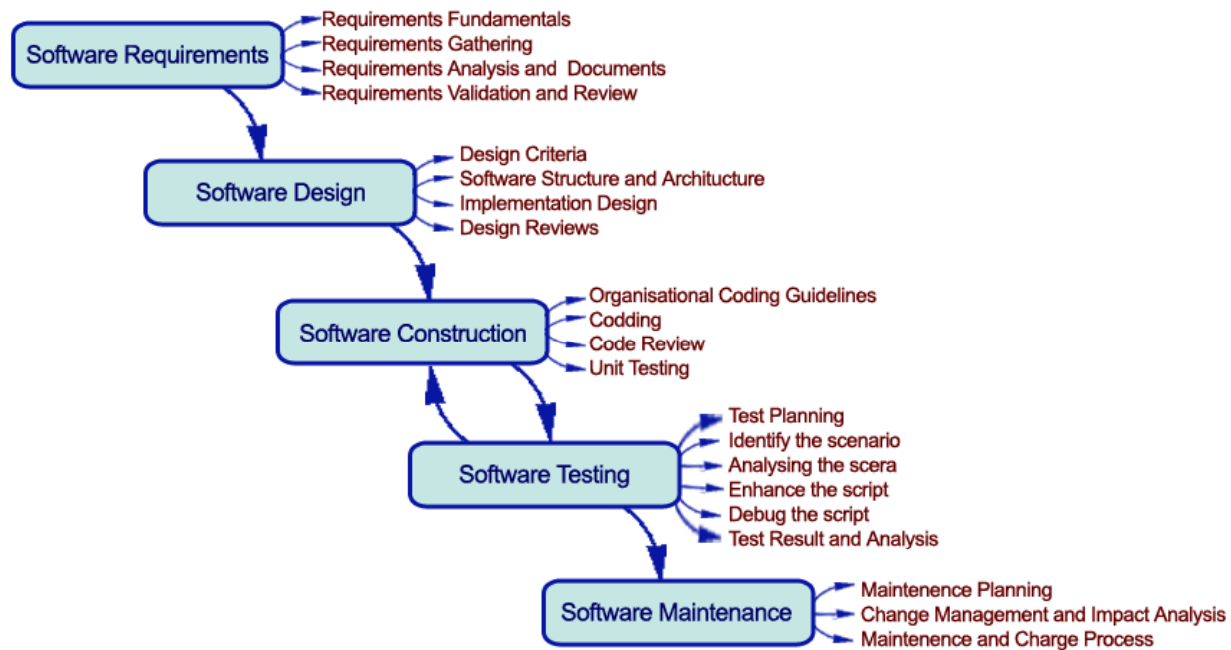
Service Offerings

- Offshore Development Centers
- Software Product Engineering
- Custom Application Development
- Application Management & 24 x 7 Tech Support
- Technology Consultation
- Software Quality Assurance & Testing Services



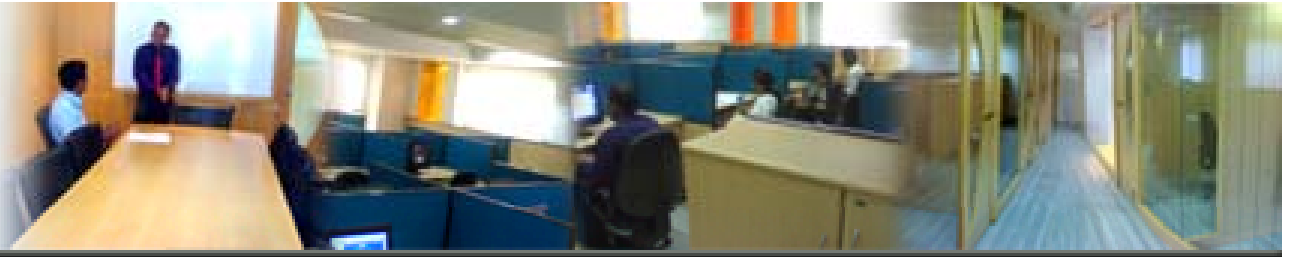
Software Engineering Process

Project Management, Oversight and Control
 Project Planning, Scheduling, Scope/Time/Cost Management, Project Tracking, Project status Reporting



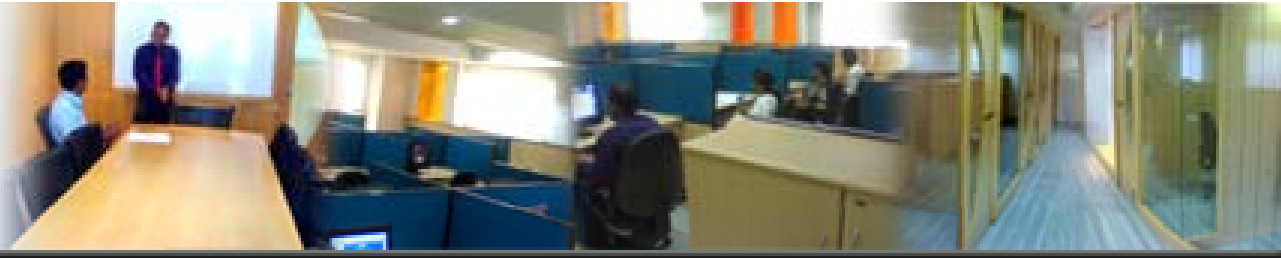
Software Quality Assurance
 Quality planning, Work product Reviews, Process Tailoring, Metrics, Improvement Actions

Configuration & Charge Management
 Configuration Planning, Change Request Management, Impact Analysis



Process Pools & Methodologies

Category	Tools
Requirements and Change Management	Requirements Traceability Matrix Change Requests and Impact Analysis
Design Tools	MagicDraw UML and Microsoft Visio
Work Product Reviews	SRS Review by functional Review Teams Design Review by Technical Review Teams Integrated Validation and Verification
Code Review Tools	FxCop for .NET Eclipse Plugins for Java code review JProfiler for Java Code Profiling .NET Memory Optimization tools Rational Purify and Valgrind tool for C++ code reviews Code Smith Code Generator for .NET
Configuration Mgmt.	Microsoft VSS, CVS
Project Scheduling and Tracking	Microsoft Project, Microsoft Project Web Access, Inhouse Timesheet tracking application, Project Status Reviews
Collaboration Tools	GotoMeeting, LiveMeeting, MSN, Yahoo, Skype, VOIP, Wikis
Testing Tools	<u>Unit Testing Tools</u> : NUnit for .NET, JUnit for Java, Mercury QuickTest Pro 8.0 <u>Functional and Regression Tests</u> : Mercury QuickTest Pro 8.0, Mercury WinRunner <u>Load and Performance Tests</u> : OpenSTA, ANTSLoad, WAPT, Mercury LoadRunner, Microsoft Application Center Test <u>Bug Tracking and Issue Management</u> : Bugzilla, Mantis BT
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Quality Process

A holistic quality approach combining tools and methodologies.

Proficiency in implementing the best suited development methodology depending on the project Requirements.

Project	Industry	Methodology Adopted
Database Search and Ordering Suite for Retail	Retail	Agile methodology and RAD
Anti-Spam and Anti-Virus Mail Scanner System	High End Technology	Rational Unified Process and UML Modeling
Physicians Practice Management System	Healthcare	Waterfall and Iterative Development Cycles (maps to CMM III standards)
Stock Market Information Dissemination System	Financial Services	Iterative Test First Development Methodology (maps to CMM III standards)
Online Real Estate, Mortgage & Title Portal	Real Estate	Iterative Development with Prototyping approach

Quality Processes are continuously improved with a vision of achieving Quality Certification.

Dedicated QA Team of 30 professionals currently geared to map our processes to CMM –III standards.

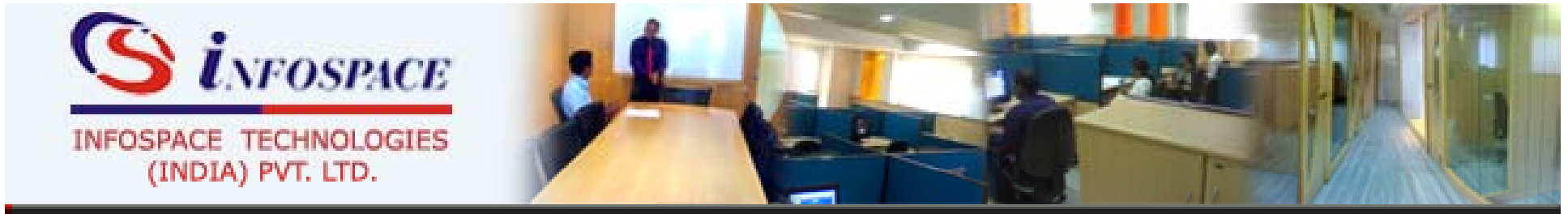
Well defined process tailoring mechanism for different types of projects.

Top 10 Clients

Outbound Clients

- Maxskill software company, USA
- SRI InfoTech, Inc
- GODTV , Asia Pacific
- Arustek, USA
- BARCLAYS cards
- ACT India
- Brainwaves, Singapore
- Animantz
- Job Hub, Singapore
- Medmeme, USA

INFOSPACE



Why Infospace?

Brings in the strategic differential advantage of offshore outsourcing to your business thereby enhancing your profitability.

Extensive experience of offering offshore services to clients globally.

Competitive pricing & risk sharing (dedicated model, incentive model).

Speed & agility (response time)

language, culture, responsibility, guarantee, global quality, moderate pricing.

Global presence enabling us to offer local Contracts and local project management in USA.

Utilization of our country's IT Talent & economical rates.

Drastic reduction of your operating costs.

Gain access to the world-class software engineering skills.

Seek resources not available in-house.

Finish projects which otherwise cannot be finished in-house due to technical or staff limitations.

Free up non-capital resources for other in-houses projects.

Gain a fresh and new perspective on a stalled project.

Benefits of the clients

Flexibility of being able to access a large pool of resources working on various technologies.

Flexibility of increasing / decreasing the teams at a short notice.

Flexibility to select the team from the best IT brains of our IT Industry

Higher availability of our team at our Development Units to manage contingencies as we work 6 days a week and available at odd hours even on Sundays for emergencies.

Team at our Development Units are trained to understand the culture of your country, thereby leading to better communication and co-ordination across the teams.

Based on varied Development experience, the S/W development processes are designed to comply with the industry's best practices and standards, enabling total transparency, access & control of your team.

We have comprehensive security policies in place covering multiple levels of security by laying emphasis on IPR, NDA (with clients), reciprocal NDA (with employees), Secured network access via VPN to authorized employees and clients, data encryption etc.

We not only do designing, development and modifications for your software development needs, but we also setup a 24x7 ongoing voice/non-voice based tech. support.

We also setup back-office workforce to help optimize your operational costs, thereby enabling you to operate your business in the most cost effective manner.

We offer flexible engagement contract, leading to managed business risks.

Contact Details

Thanks for being with us. For any further correspondence we will be available at:

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